

Simplified Resume

This resume eliminates most of the contracts that involve proprietary information. In addition, some time frames have been expanded to include post-contract consultations.

One-Page Accelerated Hiring Instructions (Resume Follows)

There are a number of things we can do to *save everyone's time*. In addition to *resume information* there are a number of *common questions* that employers and recruiters have. Here is an *FAQ* that addresses these questions. (We may expand this FAQ over time.)

Frequently Asked Questions

1099	Multiple Interviews	Temporary Vs. Permanent
Contract Job	Need/Skill Assessment Interview	U.S. Citizenship
Contract Rate	Payment Due Dates	W2
Drug Testing	Permanent Job	Word Resume
Face-to-face Interview	Phone Interview	
Job Hunt Progress	Salary	
Multiple Interviewers	Technical Exam	

The blue links in the answers below will return you to the index above.

- Are you a [U.S. citizen](#)? Yes.
- Do you have a [Word resume](#)? Yes, and I also have an Adobe PDF resume.
- Do you prefer [temporary \(contract\)](#) or [permanent](#) employment? Neither, since, in the end, they are equivalent.
- Do you support employer [drug testing](#)? No.
- Do you work [1099](#)? Yes, but I give W2 payers preference.
- Do you work [W2](#)? Yes, and I work 1099 as well but I give W2 payers preference.
- How is your [job search](#) going? See [1.2 Job Hunt Progress](#).
- What [contract rate](#) do you expect? See the [2.5 Quick Rates Guide](#).
- What [salary](#) do you expect? See the [2.5 Quick Rates Guide](#).
- When do you expect to be paid? [Weekly or biweekly](#) and weekly payers will be given preference.
- Will you do a [face-to-face interview](#)? No, but I will do a Skype or equivalent interview, because gas is so expensive and time is so valuable.
- Will you do a [phone interview](#)? Yes.
- Will you do [multiple interviews](#)? Yes, but no more than 3.
- Will you do [technical assessment interviews](#), which seek to determine if your skills will meet the client's needs? Yes.
- Will you interview with [multiple people](#) at a given company? Yes, but no more than 2.
- Will you take a [contract job](#)? Yes.
- Will you take a [permanent job](#)? Yes, but I look at contract jobs first since the hiring process is faster.
- Will you take a [technical exam](#)? No, since I have extensive credentials.

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Leave name & number.

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Some Career Highlights

40 years in IT
35 years in Databases
22 years in SQL Server
32 years in Oracle

Some Repeat Clients

American Academy of Pediatrics
Aon Corporation
Kraft Foods
National Safety Council

OBJECTIVES

(1) **MICROSOFT SQL SERVER Relational Database Management System** (Expert-level: all aspects and all versions, including 2005 and 2008): Seek hands on work; will take on management roles as well. (2) **ORACLE, SYBASE, INFORMIX, MySQL, DB2 (INCLUDING UDB), DP2, INFORMATICA, AND OTHER Relational Database Management Systems** (Essentials-level: select aspects and all versions). Seek hands on work; will take on management roles as well.

EXECUTIVE SUMMARY

- [Download Dr. Bisconti's Cybortel DBA AI, the world's first DBA Artificial Intelligence.](#)
- See <http://biscontitechnologies.com> for a **practical demonstration of technical expertise.**
- **Expert in Relational Database Management Systems** (database sizes: up to 10 terabytes): **Microsoft SQL Server for over 22 years (all versions, including 2005, 2008, and 2008 R2)**, Oracle, Sybase, Informix, MySQL, DB2 (including UDB), and other RDBMs. **Recent responsibility for over 1,000 SQL Server databases (total database size: 10+ Terabytes) and for over 200 ORACLE databases (total database size: 5+ Terabytes).**
- **Enterprise Application Areas:** (business analysis, etc. in the areas of) Business Intelligence, CRM (Customer Relationship Management), Enterprise Resource Planning, Financials, Human Resources, Supplier Relationship Management, and Supply Chain Management
- **Enterprise Application Software:** (business analysis, etc. using) BusinessObjects, J. D. Edwards, Oracle Financials, PeopleSoft, Platinum, SAP, and Walker Financials.
- **Environments & Languages:** Microsoft operating systems, Active Directory, Unix/Linux operating systems, Microsoft Visual Studio/other languages, and .NET environment
- **Personnel Interaction:** **more than 25 years managing and interacting with end users** in PC, client/server, minicomputer, and mainframe environments as **team leader, project manager, and department head.**
- **Experienced in several industries:** grade/high school/college teacher, computer-based testing, communications, distribution, education, financial, food, insurance, manufacturing, marketing, medical, real estate, sales, safety, software, steel industry, television, web-hosting.

CONTINUE EXECUTIVE SUMMARY

- **Inventor of “Footprint Technology”:** Footprint technology allows you to check any number of performance/diagnostic metrics at a single glance using graphical spectroscopy. Metrics are converted into benchmark/daily spectra and compared. See “DEVRY” below.
- **Technology Website** at <http://biscontitechnologies.com>.
- **President of IADBA** (a DBA organization) at <http://lfnexus.com/iadba.com/>.
- **President of HIPAFI** (a HIPAA organization) at <http://hipafi.com>.
- **A technical assessment session** (you present your needs, I present my relevant qualifications, and we assess whether I can meet your needs) is highly recommended.
- **President of WebPsyops, Inc.** (web design and development) at <http://lfnexus.com/webpsyops.com/>.
- Some jobs/contracts listed below were coterminous.
- Student (not anywhere near fluent) of several languages, including Hindi, Urdu, French, Spanish, German, Russian, Korean, and Chinese.

PROFESSIONAL EXPERIENCE **2002 – 2012**

BISCONTI TECHNOLOGIES – Chicago, IL

1 - YEAR PROJECT

Client #1: The L. F. Nexus (The Life Foundations Nexus [<http://lfnexus.com>])

Client #2: UPAX (United States Psychiatric Association [<http://uspsych.org>])

SQL Server DBA/Production Support Specialist/Developer

2/11 – 11/12

Conducted 2005/2008 SQL Server migrations. Created/administered 2008/2008 R2 /backends.

CHESAPEAKE ENERGY – Oklahoma City, OK

6 - MONTH PROJECT

SQL Server/Oracle DBA/Production Support Specialist/Developer

5/10 – 1/11

DBA/Developer/Architect in the natural gas/oil industry primarily for developing and upgrading reports (SSRS) in SQL Server 2008, 2008 R2 and Oracle 10g. Team Foundation Server used.

HALOCK SECURITY LABS – Schaumburg, IL

9 - MONTH PROJECT

SQL Server/Oracle DBA/Production Support Specialist/Developer

1/09 – 5/10

Set up SQL Server 2008 & 2008 R2/Oracle 10g/Redgate backup, log shipping, database mirroring, and replication as team leader of group of five database personnel. Work included use of Business Intelligence tools (SSRS, SSIS, and SSAS (MDX)). Team Foundation Server used.

SONUS NETWORKS – Westford, MA

EMERGENCY CONTRACT

SQL Server Reporting Services & Visual Studio

11/08 – 12/08

Developed reports (SSRS) and the reporting environment/interface, which included Sharepoint in a hands-on role and both as team leader of a group of three report experts and as project manager for an interdept. group of fifteen, which consisted of a mix of report experts and end users.

CONTINUE SONUS NETWORKS – Westford, MA

Business Intelligence tools, including SSRS, SSIS, and SSAS (MDX). Team Foundation Server.

WISCONSIN HEART HOSPITAL – Wauwatosa, WI E M E R G E N C Y C O N T R A C T
SQL Server Reporting Services & Visual Studio **8/08 – 11/08**

Developed SSRS reports involving SQL queries and XML. Programmed the Eclipsys reporting environment/interface in a hands-on role and as team leader of a group of three. Work included the use of Business Intelligence tools (SSIS and SSAS [MDX]). Team Foundation Server.

IMS HEALTH – Philadelphia, PA 6 - M O N T H P R O J E C T
SQL Server Systems Analyst & DBA/Production Support Specialist **12/07 – 7/08**

Analyzed entire SQL Server installation consisting of about 200 “SQL Server” servers for the purposes of training newly hired SQL Server DBAs in the management of these systems. Critical areas included Data Flow, Data Protection, Data Warehousing (10 Enterprise Data Warehouses and 3 Financial Data Marts), Database Administration/Production Support, Database Development, Database Server Administration/Production Support (“SQL Server” Server Administration/Production Support), Database Server Development (“SQL Server” Server Development), Security, and System Administration/Production Support (Universal Processes). My role involved both hands-on implementation and the activities of project manager. Team Foundation Server employed.

CELTIC LIFE INSURANCE COMPANY – Chicago, IL 8 - M O N T H P R O J E C T
SQL Server DBA/Production Support Specialist/Developer/Instructor **8/07 – 3/08**

Upgraded (migrated) SQL Server 2000 databases to SQL Server 2005 in Vmware (virtualized) environment, assured high availability, established standards and wrote lengthy documentation in every area of Database Administration/Production Support for their Database Administration/Production Support Department, and instructed their DBAs in each of these areas. Business Intelligence requirements were met using SSIS and SSAS (MDX). Team Foundation Server employed.

SARA LEE, INC. – Downers Grove, IL 8 - M O N T H P R O J E C T
SQL Server DBA/Production Support Specialist/Developer – Consultant **10/06 – 5/08**

- Using Visio Pro with forward/reverse-engineering, modeled and designed Sara Lee’s new “Annual Operating Plan” application databases for a Windows 2003 and mixed 32-bit/64-bit SQL Server 2005 environment. Built and tested the actual databases. The SQL Server 2005 64-bit technology was critical to SSIS and SSAS (MDX) performance enhancement.
- Configured Oracle/flat file integration with the AOP database using SSIS (SQL Server Integration Services) and created reports using SSRS (SQL Server Reporting Services).
- Project manager over a team of ten personnel.
- Team Foundation Server employed.

DEVRY UNIVERSITY – Oakbrook Terrace, IL
Systems-Level SQL Server DBA/Production Support Specialist/Developer – Consultant

8 - MONTH PROJECT
9/05 – 9/06

- This position required system administrator, DBA/production support specialist, and developer skills.
- Its focus was the upgrading, development, and administration of the SQL Server-supported PowerFAIDS financial services software that DeVry uses to disburse, monitor, and plan its student financial aid services. This included multiple upgrades to the SQL Server backend of the PowerFAIDS application as part of regular upgrades to the PowerFAIDS application.
- Handled all responsibilities relating to Sarbanes-Oxley compliance, including auditor interviews and the development of a custom, audit information database application.
- Significant work was done in SSIS (SQL Server Integration Services [“DTS”]).
- Developed the “CYBORTEL SQL Server Management Console” at CYBORTEL, Inc. and, then, customized and licensed the management console for use at DeVry University. The Console contained access portals to SQL Server Enterprise Manager, Query Analyzer, and Profiler, access portals to the Microsoft Baseline Security Analyzer, the Microsoft SQL Server Best Practices Analyzer, and SQL Server Books Online, primary and secondary custom SQL DBA directory access portals, a variety of CYBORTEL, Inc. proprietary technologies, including DBCC CheckDB GT Test, DBCC CheckDB Summary Report, Daily Performance Footprint, Performance Benchmark, Performance Snapshot Report, Capacity Planning, Data File Size Daily Snapshot, Daily Diagnostic Footprint, Diagnostic Benchmark, and Server-Level Diagnostics, and access portals for the Benchmarks Library, Star Team, and the DBA Electronic Scratch Pad.
- Updated the SQL Server testing environment. This included the duplication of multiple databases, along with their respective security accounts and logins.
- Team leader for two groups – three personnel and five personnel, respectively.
- Project manager for team of twenty-five during seasons of interdepartmental work.

A. M. CASTLE & CO. – Franklin Park, IL
Oracle DBA/Production Support Specialist/System Architect & DBA/Production Support Specialist/System Architect Instructor & MS SQL Server DBA/Production Support Specialist/System Architect & DBA/Production Support Specialist/System Architect Instructor – Consultant

1 - YEAR PROJECT
12/04 – 12/05

- Upgraded their Oracle architecture from Oracle 8 to Oracle 8i, providing extensive, new functionality.
- Optimized their Oracle NT Server production databases, emphasizing Oracle defragmentation/reorganization procedures.

GALLAGHER BASSETT SERVICES, INC. – Itasca, IL
SQL Server DBA/Production Support Specialist/Developer & SQL Server DBA/Production Support Specialist/Developer Instructor Consultant

6 - MONTH PROJECT
3/04 – 11/04

Provided installation of new technologies (CYBORTEL technologies) and instruction in these new technologies. These included:

- Microsoft Best Practices Analyzer
- Microsoft Baseline Security Analyzer

CONTINUE GALLAGHER BASSETT SERVICES, INC. – Itasca, IL

- CYBORTEL Data Performance Monitor (Click here for slide show.)**
- CYBORTEL Advanced Analysis Services
 - CYBORTEL Integrated Data Control System

- The CYBORTEL Data Performance Monitor included all of the functionality of Windows NT Performance Monitor (Windows 2000 Performance Monitor, Windows XP Performance Monitor) and added additional, extensive, database-specific functionality.
- The CYBORTEL Integrated Data Control System included all of the functionality of the Microsoft Best Practices Analyzer, the Microsoft Baseline Security Analyzer, and the CYBORTEL Data Performance Monitor.
- Integrated legacy systems using Informatica.
- Team leader of group of three – one DBA and two developers.

AON CORPORATION – Chicago, IL

1 - YEAR PROJECT

MS SQL Server DBA/Production Support Specialist/Developer – Consultant

10/03 – 10/04

Role involved project management. Responsible for:

- Alerts
- Database Maintenance Plans
- Deadlocks
- Index Optimization/Index Tuning Wizard
- Locks
- Monitoring SQL Server Blocking
- Performance Tuning and Optimization
- Scheduling
- Backups
- DBCC (Database Consistency Checking)
- Disaster Recovery
- Index Rebuild
- Maintenance Plan History
- Nightly Batch File Validation Process
- Query Utilization Optimization
- Shrinkfile

PROMISSOR, INC. – Evanston, IL

11 - MONTH PROJECT

SQL Server DBA/Production Support Specialist/Developer/System Architect/System Administrator Consultant

6/02 – 9/03

Managed other IT professionals as a DBA/System Administrator. Guided the work of 10 application developers. Supervised 3 managers. These 3 managers supervised 50 employees. Managed multiple staffs, ranging in size from 1 to 10. These staffs comprised the Database Administration/Production Support and System Administration/Production Support departments.

- Project manager for group of fifty personnel.
- Team leader of ten groups, ranging from three to twenty people.
- Designed and implemented Performance Management Systems. These systems tracked performance of memory, permanent storage (including SAN and EMC Symmetrix), central processing, and network components.
- Built PMTA (the Performance Metrics Tracking Application), deriving metrics from tables in SQL Server 2000 and Oracle databases, populated by stored procedures in these databases. The performance of web servers, OLTP Database servers, and DSS servers was monitored and tuned.
- Integrated SQL Server, Oracle, Sybase, and DB2 data sources using Informatica.
- Built auto-generating, graph software. This software has the ability to present the same data

CONTINUE PROMISSOR, INC. – Evanston, IL

in multiple, graph formats.

- Designed and implemented QAI (quasi-artificial-intelligence) software applications. These applications are used principally for making projections in the areas of capacity planning and resource planning and involved the development of innovative projection and forecast methodologies.
- Designed and implemented new disaster recovery plans. This involved setting up three remote hosting locations. These locations were handled through WorldCom Digex.
- Adhered to ISO certification standards in all endeavors.
Designed and implemented three Veritas solutions, including backup, clustering, and disaster recovery. Implemented custom failover clustering solution.
- Taught classes in database administration/production support, system administration/production support, and system architecture. These classes included SQL Server 2000 Windows 2000 Clustering and BMC Patrol Operations. PowerPoint presentations were prepared by me that could be used by individuals to learn on their own and by other instructors.
- Instituted SourceSafe version control system. This entailed setting up specialized directory structures.
- Built Operational Data Stores, Data Warehouses, and Data Marts (stock market, accounting, marketing, sales, performance tuning, etc.). Developed star, snowflake, and crystal schemas.
- Installed Analysis Services on SQL Server 2000 Clusters on Windows 2000 Datacenter Servers.
- Designed and implemented application deployment processes. This included the insertion of deployment tables in scores of databases.
- Developed System Utilization methodologies. This incorporated system optimization and system saturation processes.
- Obtained Cost Saver Application analyses via Cray computer at the University of Texas.
- Improved production server performance through memory reallocation. The stored procedure cache was increased by a factor of eight.
- Designed and implemented 100 DTS packages.
- Performance tuned 2,000 stored procedures.
- Designed and implemented new system architecture. One objective of the new architecture was to improve performance by a factor of 10.
- Utilized MDAC, Microsoft Data Access Components.
- Set up maintenance plans for the OLTP and DSS servers running SQL Server 2000, including backups, rebuilding of indexes, and other maintenance tasks.
- Reviewed and optimized database configuration options.
- Implemented logical/physical database models/designs.
- Developed schemas in Visio and ERWin for databases and data warehouses (incl. data marts).
- Utilized Microsoft Project to manage a score of team projects.

EARLIER PROFESSIONAL EXPERIENCE

Earlier professional experience will be found in a **resume appendix** at **<http://biscontitechnologies.com/appendix.htm>**. Here is a partial list of the companies referenced there, many of which were fortune 500 companies and for which I worked either on a contractual or permanent basis. The experience gained over the years at these and other companies has established me as an **Industry Leader in Database (1) Administration/Production Support, (2) Development, and (3) Architecture** and, in particular, as a master DBA/Production Support Specialist/Developer/Architect in MICROSOFT SQL SERVER and a select master DBA/Production Support Specialist/Developer/Architect in all other Relational Database Management Systems (note “OBJECTIVES” section above).

- **A. M. Castle & Co.**
Franklin Park, IL
- **Am. Acad. Pediatrics**
Elk Grove, IL
- **Amoco Corporation**
Chicago, IL
- **Aon Corporation**
Chicago, IL
- **Chicago Board of Trade**
Chicago, IL
- **Computax, Inc.**
Chicago, IL
- **Daimler Chrysler Corp.**
Belvidere, IL
- **General Electric Company**
Naperville, IL
- **Kraft Foods**
Northfield, IL
- **MCI WorldCom, Inc.**
Chicago, IL
- **National Safety Council**
Itasca, IL
- **Océ**
Chicago, IL
- **Rand McNally**
Skokie, IL
- **U.S. Office Products**
Des Plaines, IL
- **U.S. Robotics**
Morton Grove, IL

EDUCATION

- B.R.E., Education, Midwestern Baptist College
- N.D., Psychiatry, Providence Christian Seminary
- M.S., Computer Science, MicroTech Institute†
- Ph.D., Applied Computer Science, MicroTech Institute†
- Ph.M.D., Pneumiatric Psychiatry, Pneumiatric Psychiatry Institute†

†To establish this degree's meritability of “full faith and credit” contact your educational authority. Every educational entity does not require recognition from CHEA (Council for Higher Education Accreditation) and/or the USDE (United States Department of Education). If you cannot find information through your educational authority and/or if you need additional information on recognition of educational entities, you can contact me at mbisconti@aol.com. Any information obtained through internet search engines is not necessarily reliable because internet search engines may cache web pages out of context and may not provide signifying graphics.